



[Hulpcentrum](#) > [Gemeenschap](#) > [Feature Request](#) > [Compulsory time logging](#)

Compulsory time logging Collecting Feedback

- Paul Vonic
- **Naam forum:** #Feature Request

I'd like to be able to force agents to submit a time against the time log when they submit a reply showing how long they've been working on the ticket.

Ideally a pop up would be generated if no log had been entered for a specific reply and the agent could enter the time here.

A little like the Alert when you try and send a reply with not content (but with the functionality to add the value in via the pop up window):



Reactie (1)

Michael

3 jaar geleden

That feature is absolutely essential. Since migration from Jira to Deskpro we miss this feature!