Colour Code Agents Collecting Feedback

- MC Marc Chamberlain
- **Naam forum:** #Feature Request

Looking to see if we can possibly get a feature where each agent and/or status has a colour that would highlight the whole ticket - so for example - either view you view your tickets each status you see would be like red - awaiting agent - yellow - awaiting user and so on, just so its easier on the eyes and easier to view when looking at the hundred of tickets in your views.