



 $\underline{\text{Hulpcentrum}} > \underline{\text{Gemeenschap}} > \underline{\text{Feature Request}} > \underline{\text{Agent locked out}}$

Agent locked out Collecting Feedback

• NL Nathan Lennox

• Naam forum: #Feature Request

Create a way for the admin to override the log in lockout with too many attempts on Agents to prevent them waiting 15 minuted to access helpdesk.