



 $\underline{Hulpcentrum} > \underline{Gemeenschap} > \underline{Feature\ Request} > \underline{add\ 'organization\ changed'\ criteria\ to\ ticket\ triggers}$

add 'organization changed' criteria to ticket triggers Collecting Feedback

• TD Thomas Dakan

• Naam forum: #Feature Request

Fields like 'user' and 'agent' can be monitored for 'was changed' but organization cannot. I ran into something today that I wanted to automate based on the organization changing.