



[Hulpcentrum](#) > [Gemeenschap](#) > [Feature Request](#) > [Add Field Description in Agent Interface](#)

## Add Field Description in Agent Interface Collecting Feedback

- LL Lenny LaRose
- **Naam forum:** #Feature Request

If a description is included when a custom field is defined, the description appears in the user interface underneath the field name. But, when an agent is creating a new ticket in the agent interface, the description does not appear. Instead, a generic message pops up that says "Please fill out this field." This message only pops up on required fields, but it would be nice to see the description included with all fields that have a description defined.