



[Hulpcentrum](#) > [Gemeenschap](#) > [Feature Request](#) > [Add agent-forwarded messages to ticket through tag](#)

## **Add agent-forwarded messages to ticket through tag Collecting Feedback**

- TS Tom Schoen
- **Naam forum:** #Feature Request

I would like the ability to forward mails as an agent and then add a mail tag like #addto:<Ticket ID> and have the forwarded mail added as a response to the existing ticket.