On-Premise Installation & Upgrades

Benedict Sycamore - 2023-05-25 - Comments (0) - Consultancy & Services

If you need help installing or upgrading Deskpro, we're more than happy to help.

Installation

If you need your on-premise helpdesk up and running with minimum time spent on server administration, we offer a managed installation service.

One of our experienced technicians will install Deskpro on your chosen platform, so you're left with a helpdesk that runs smoothly from day one.

Remember, to carry out this service, we'll need root or administrator access to your server.

This service covers installation only. If you need assistance configuring the Deskpro web interface, see our consultancy services.

Our managed installation service costs $600. You can order it when you buy your Deskpro on-premise license, or contact us to arrange it now.

Upgrades

We understand finding the time to perform a major upgrade can be difficult, but without consistent upgrades, you're at risk of missing out on hundreds of new game-changing Deskpro features.

We offer a managed upgrade service, where one of our experienced technicians will bring your helpdesk up-to-date with the latest version.

Remember, to carry out this service, we'll need root or administrator access to your server.

Our managed upgrade service costs $600. Contact us to arrange your upgrade.