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New Tasks Notification shown, even though task has been completed Finished

- Michael W.
- **Forum name:** #Bug Report

Even if there are no due or over due tasks for a user, there is still a red notification dot in the left navigation bar. Problem seems to be, that tasks are still taken into account, even if they are marked as complete. The notification goes away if I delete the task. But that can't be the solution, since they might be connected to a ticket, where it is necessary to show finished tasks for resolved tickets.

Comment (1)

Eloise Rea

2 months ago

Hi Michael, I'm just reaching out as we are doing a review of open bug reports in Deskpro since the release of Deskpro Horizon. I've taken a look into this issue and I can see this has now been fixed in Horizon. I'm very sorry for the delay in providing an update here. We have since implemented weekly release cycles and reviews to ensure you are always up to date.