Error Log Cannot Be Cleared from Admin Interface Finished

- James Kullberg
- **Forum name:** #Bug Report

When the error log is small, the Admin Interface can be used to clear the file. However, when the number of errors becomes very large and cannot be viewed in the Admin Interface, the file also cannot be cleared in the Admin Interface because the option disappears.

Comment (1)

Eloise Rea

1 month ago

Hi James, I'm just reaching out as we are doing a review of open bug reports in Deskpro since the release of Deskpro Horizon. I've taken a look into this issue and I can see this has now been fixed. I'm very sorry for the delay in providing an update here. We have since implemented weekly release cycles and reviews to ensure you are always up to date.