Agent Team missing teams and not in order in mobile app Finished

- Steve, Lam Hang
- **Forum name:** #Bug Report

Agent team dropdown missing teams in the mobile app. Confirmed with support that there is a limit. I use the app on Samsung S9+ and I am missing my teams and it is not in alphabetical order either.

Comment (1)

Eloise Rea

1 month ago

Hi Steve, I'm just reaching out as we are doing a review of open bug reports in Deskpro since the release of Deskpro Horizon. I've taken a look into this issue and I can see this has now been fixed in Horizon. I'm very sorry for the delay in providing an update here. We have since implemented weekly release cycles and reviews to ensure you are always up to date. Hopefully, you will have received some information about Horizon and the upgrade options available. If not, you can find all of the information about Deskpro Horizon here: https://www.deskpro.com/lp/horizon