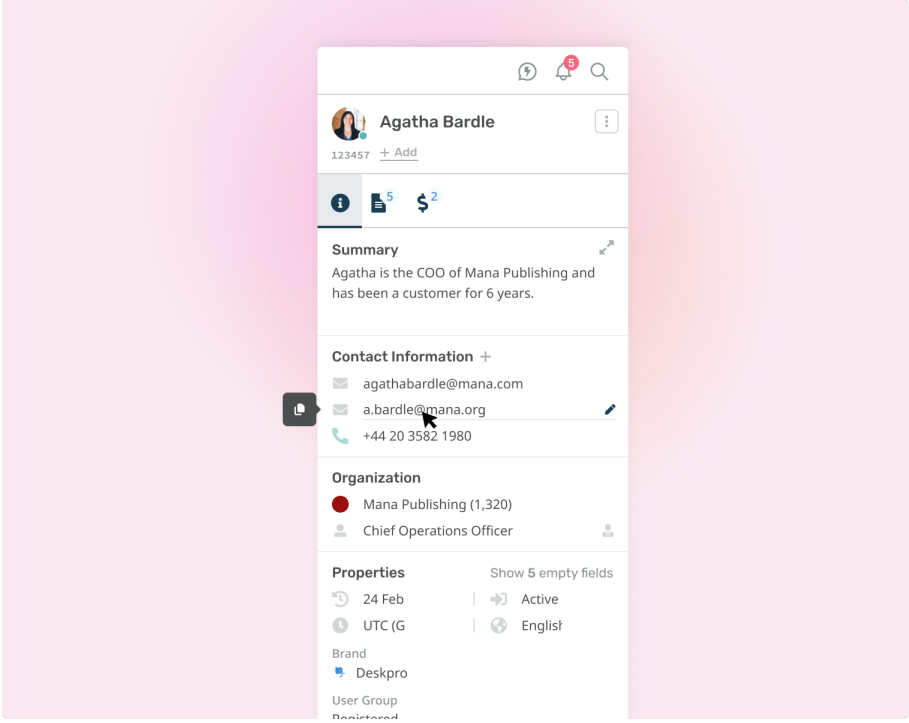
Quickly copy data from fields with a click

2022-09-06 - Lara Proud - Comments (0) - Product (Agent)

We implemented a new quick copy function. Agents can now quickly copy information from fields across the helpdesk with one click.

Simply hover over a field and click the copy icon, which appears at the end of the row, to quickly and easily copy the information.



The selection is saved to your clipboard until you copy something else, which provides an efficient way to copy User and Organization data, such as email addresses or phone numbers, from the helpdesk.