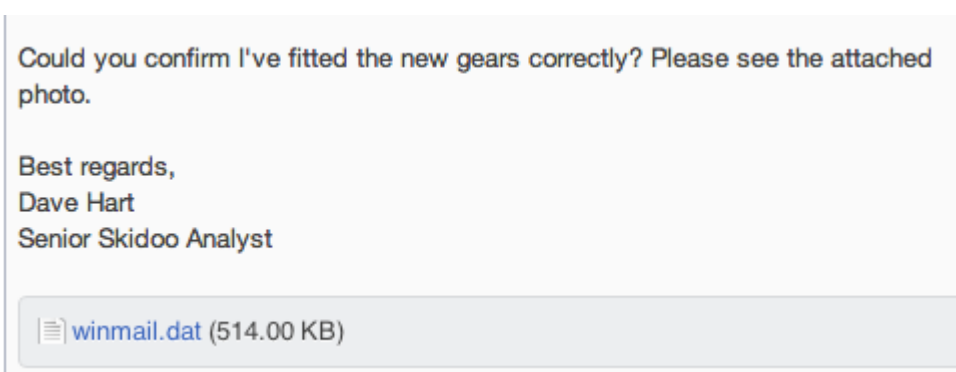


## New Feature: Winmail.dat: Outlook is Good

2014-08-11 - Ben Henley - Comment (1) - Product

When Outlook/Exchange users send an email with an attachment, it can sometimes get wrapped up in a [winmail.dat file](#) that mystifies other email software.

That means you end up receiving tickets like this:



Now DeskPRO can decode this enigmatic file, and show you the attachment the user wanted you to see instead.



Comment (1)

Comment (1)

**Stephen Pienaar**

9 years ago

Decoding of the TNEF monster called Winmail.dat is a huge improvement. Thank you very much!