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## New Feature: Click-to-edit fields on tickets

2017-01-17 - Lauren Cumming - [Comments \(0\)](#) - [Product](#)

We are always looking for ways to improve your experience with Deskpro in terms of making it more user-friendly. This is why we have introduced 'Click-to-edit' fields on tickets. You can now simply click on any field in your ticket properties box, such as Workflow or Category, and edit it straight away. Click on a field, edit it and press save at the bottom to make a change. You don't have to click on the gear to make fields editable anymore which is a great time saver and makes this process a lot more effortless.

PROPERTIES	LINKED TICKETS (3)	TASKS (0)	SLAS
Agent • Unassign John Doe	Team None	Followers • Add Me Add a follower	
Labels:    Add a label			
Language:    English			
Which option applies?:			
What date is this for?:			
Please add your recommendations:			

Lock	Merge ▾	Macros ▾	Remove ▾	Actions ▾
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REPLY	NOTE
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