

News > Product > iPhone and Android Apps

# iPhone and Android Apps

2013-09-17 - Christopher Nadeau - Comments (4) - Product

# **DeskPRO for iPhone and Android**

the help desk software platform*	euismod elit eu con a year ago det sed lacus 1372173806.3669/0 example.com	My Tickets	a year a
▲ DeskPRO Server ▲ DeskPRO Cloud	R Awaiting Agent © Unassigned	Tickets I Follow	•
un: http://support.example	sit tincidunt convails 10 meets ago tincidunt vivera isoneet1372173004.621 @exampl	Unassigned	norths a example
Email: your@email.com	R Availing Agent O Chris	Files	
Persword: Password	vitae suscipit dui id 6 months ago lacinia quis mauris1372173803.4806 libexample.com	Label	onita a serior
Log In	Availing Agent O Unassigned	This is a long filter title	
	44568 id eget dapibus Viv 9 months ago A purus mauris rhonous1372173603.8565 @exampl	Archive	noritha a exampl.
	R Awaiting Agent O Unassigned	Awaiting User	-

This initial version of the DeskPRO app includes:

- Access your ticket filters to get lists of tickets
- View individual tickets, to see the ticket messages, notes, and properties
- Reply to tickets
- Change ticket properties like department, status, or agent
- Ticket notifications shows you real time ticket updates
- View inline images and download ticket attachments



Get the Android app from Google Play

Get the iPhone app from the App Store

Comments (4)

## Comments (4)

# Ken McKinnon

10 years ago

Is there any way you could add a search to this?

### Roshan

9 years ago

Is there a newer version that will be released ?

### Sanjay

9 years ago

Very much required, as there is no way to reach out to unlisted ticket.

### **Ben Henley**

7 years ago

A new version with search and the ability to create new tickets is coming soon.