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2015-03-06 - Ben Henley - Comments (0) - Product

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DeskPRO Manuals & Guides



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- I'm an Admin:** Features a "Get the Admin Manual" button, a "View Online" button, and a "Download PDF" link. It includes a "Just getting started?" section with links for "Installing DeskPRO Download" and "Launching Your Helpdesk - quick 7-step guide".
- I want to make Reports:** Features a bar chart and a "Reports" section.
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Of course, we'll still be updating our [Knowledgebase](#) with useful articles that fall outside the scope of the manuals, like FAQs, troubleshooting help, and configuration examples.

Where did the Install Manual, Importer Manual and Update Manual go?

We've moved the content of those manuals into the Admin manual.

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