

Deskpro Horizon Release 2024.30

2024-07-24 - James Godwin - Comments (0) - Deskpro Releases

We're pleased to announce the release of Deskpro Horizon, version 2024.30. This release includes a new WhatsApp feature, some product improvements and several bug fixes.

New Features

- We enabled Auto Message Replies using Triggers for WhatsApp messages (SC 151382).



To set up a WhatsApp auto-response Trigger, check out [this article](#).

Latest Improvements

- Updates `fs_files` table in Blobs v2 to use `uuid` as the primary key instead of `bigint`, and refactor all foreign key references accordingly (SC 149930).

- Made several updates to Help Center Forms to improve accessibility (SC 157235).

Bug Fixes

- Added the ability to clear the default value for custom select fields with a radio display type (SC 155858).

- Resolved network error that occurred in the admin panel after token expiration (SC 140436).

- Ensured inline images in forwarded tickets are included in the email (SC 156310).

- Migrated `robots.txt` from PHP to a static file in the `serve` directory for better performance (SC 156597).

- Prevented the creation of duplicate records when importing organization social contacts with duplicate values (SC 156151).

- Added a visible scroll bar on hover for ticket messages or notes when necessary (SC 153443).

- Fixed error encountered when switching to a department containing a file field (SC 155999).

- Corrected saving of custom community fields when selected forums are changed (SC

152920).

- Updated links to accurate guides on the Email > Settings page (SC 156057).
- Fixed continuous loading of shortcodes when macros query fails (SC 155937).
- Removed duplicate entries from the permissions table to resolve saving issues (SC 154455).
- Removed aliased email addresses from the CC field in messages (SC 147825).