Deskpro 2018.3.3 Release

2018-11-15 - Christopher Nadeau - Comments (0) - Deskpro Releases

We're delighted to announce the release of **Deskpro 2018.3.3**

Improvements

- DP-1429 — Save log of email protocol on incoming email logs
- DP-1741 — new_cc_emails variable now available in add reply / note.
- DP-2692 — Feature improvement to set "publish_date" of a news post in the past
- DP-2733 — Add a return parameter to portal login when using a token (tok)
- DP-2756 — V2 API: Defining brands when posting to /ticket_forms

Defect

- DP-1848 — Search shows chats that I don't have permission to view
- DP-2037 — QR code missing in IE 11
- DP-2289 — Scheduled reports should include the table headings
- DP-2554 — Error: Function mcrypt_create_iv() is deprecated
- DP-2586 — Notice on incoming email processing
- DP-2619 — Submitting new tickets through the iOS app is recorded incorrectly and disrupts triggers/ticket flow
- DP-2629 — Unable to render theme content (status 500) - hanging page when accessing portal editor
- DP-2631 — Blank ticket created from emails
- DP-2641 — Having two triggers remove and add the same label at the same time causes a server error
- DP-2672 — JWT (and probably others) "test" don't work if disabled
- DP-2678 — Tickets CSV export: Person email addresses not included, "person_email_id" field incorrect
- DP-2704 — Images are disappearing from snippets
- DP-2713 — Jira webhooks don't work if portal is disabled
- DP-2714 — Jira webhooks work just for admin
- DP-2715 — Primary team assignment in Admin area and Agent preferences are not synced

- DP-2718 — Zapier error
- DP-2731 — New Report Building removes label when editing
- DP-2737 — Guides not working
- DP-2740 — Don't use colon in importer log filenames
- DP-2741 — "Occured" typo
- DP-2742 — Don't display guides button if there is no topics
- DP-2743 — MetadataCache error on prem install on windows
- DP-2745 — V2 API : Accept department prop if just one value is available
- DP-2752 — Incoming email inline images bugs
- DP-2753 — Unable to load added image through snippet in ticket
- DP-2755 — Server Report File fixes
- DP-2758 — Fix warning in Zapier webhook
- DP-2687 — V2 API : Allow users to access custom field "File" blob ID's
- DP-2702 — Google usersource causes 500 error when enabled
- DP-2734 — Search person for new ticket is failing