I don't want to show the author for Knowledgebase articles

Ben Henley - 2023-08-31 - Comment (1) - Deskpro Legacy

Note

You are browsing the Legacy version of this article. For the current version, see: I don't want to show the author for Knowledgebase articles

Question:

How do I remove the author attribution for Knowledgebase articles on the portal? I don't want to show this information.

Answer:

You can do this by editing two templates. Go to **Admin > Portal > Templates** and click on the **Articles** folder.

Edit **article.html** and delete this line:

<li class="dp-author"> {{ article.person.display_name_user }}

Do the same for **browse.html**.

This will remove the author name when viewing an individual article or browsing a category.

If you make a mistake editing one of the templates and there's a problem displaying those pages, just select the problem template and use **Revert to default**.

Comment (1)

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Joerg Boehme

7 years ago

NEW PORTAL: Admin -> User Interface -> Portal -> Template Editor -> scroll down to "Articles" -> 1. edit "view.html" and delete this line ... ... and save it! 2. edit "ArticleList/Detail.html" and delete this line ... Posted by {{ article.person.display_name_user }} ... and save it! 3. Go back to "Portal" (-Editor) and klick the "Prieview Changes"-button. Klick on an article in your KB. Now you don't see the author and his avatar! Klick the "Save Changes"-button.