

How do I get started with Deskpro?

Lara Proud - 2023-09-15 - Comments (0) - General

The easiest way to get started with Deskpro is to sign up for a [Free Trial](#) of our Cloud helpdesk, or install our On-Premise trial and test it out for yourself. Both options give you a 14-day free trial.

If you're not sure which deployment is right for you, it is also possible to migrate from Deskpro Cloud to On-Premise (or vice versa) should you wish.

You can also set up a demo with our Sales team who will give you a personalized walk-through of the product, you can book a demo [here](#).

Once you've got an account set up, refer to our [Getting Started](#) for step-by-step information on how to use Deskpro.

You can also refer to our [Admin](#) and [Agent](#) Quickstart Guides that would be sent to you when you first start your account, or when you're added as an Agent.

Resources for Admins

The [Admin Guide](#) is a detailed guide to setting up, configuring, and administering your Deskpro Helpdesk.

Our [Knowledgebase](#) also contains dozens of articles, including [how-to Guides](#) and Troubleshooting help.

Using Deskpro as an Agent

The [Agent Guide](#) is a comprehensive guide to using Deskpro as an Agent.

This Guide is recommended for all Deskpro Users as a reference for Agents who want to use Deskpro's advanced productivity features and for Admins who want to gain a full understanding of the Deskpro platform.