



[Help Center](#) > [Community](#) > [Bug Report](#) > [while using macros.](#)

while using macros. Finished

- Mike Offenbecher
- **Forum name:** #Bug Report

While creating macros within the agent interface it seem that add ticket reply is not working as intended. I dont get any error it just does not add the reply to the ticket.

Comment (1)

Chris Padfield

11 years ago

This bug has been fixed in the next build.