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Thumb up or like a note Collecting Feedback

- Frédéric Zouai
- **Forum name:** #Feature Request

it would be great if we could like or maybe dislike a note in a ticket.

we often want to simply notify that we agree or have read a note.

A simple thumb up would be perfect.

Comment (1)

Ryan Gurnick

5 years ago

Possibly a way to mark a note a read by an agent would be wonderful. Something like an 'acknowledge' button would be awesome.