Deskpro

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Scheduled tickets/tasks Collecting Feedback

- Dennis Joy
- **Forum name:** #Feature Request

IT teams are responsible for a lot of maintenance that right now, we use calendar reminders for and then manually track. It would be great to be able to create scheduled tasks that repeat on chosen intervals.<br />

For example, we update our emergency notification service weekly with any new hires / removing people that have left. If it could pop up in DeskPro every week, an agent could process it and we'd have a nice history of it being done and record of what changes were made right there.

Comment (1)

**Lieven Embrechts**

2 years ago

this seems a duplicate of "Create Recurring Tasks Option"