Deskpro

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Reporting Interface / Feedback Feed does not honor timezone Collecting Feedback

- Tom Lucas
- **Forum name:** #Feature Request

In the reporting interface while reviewing the Ticket Feedback feed, the 'X hours ago' does not reflect reality based upon current timezone. As seen in the attached screenshot, that latest feedback says five hours ago, yet I was next to the person submitting the feedback that was really only minutes ago. We are in CDT timezone which is 5 hours behind UTC which makes me wonder if this is a timezone/timestamp issue.Thanks