



[Help Center](#) > [Community](#) > [Feature Request](#) > [Navigation blocked when creating a new ticket in the agent interface](#)

Navigation blocked when creating a new ticket in the agent interface Finished

- Geraldine Menard
- **Forum name:** #Feature Request

Would be nice to make the window "create a new ticket" from the agent interface moveable. Some agents creating tickets are getting information from other tickets but can't browse the interface.

Comment (1)

**Chris Padfield**

10 years ago

We've made all new tickets open in the tab system to avoid problems like this.