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More filter options for text box custom fields Collecting Feedback

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- **Forum name:** #Feature Request

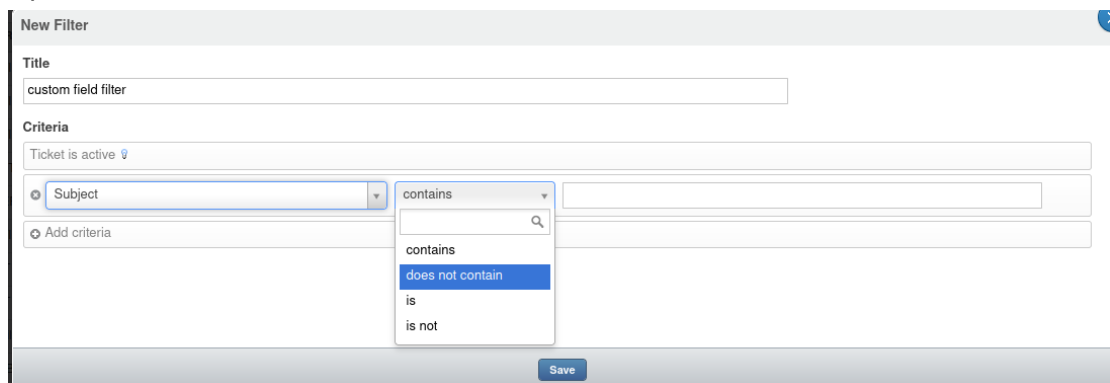
If we create a custom field with field type Single-line Text Box or Multi-line Text Box.

Field Type	Single-line Text Box
Enabled	<input type="checkbox"/> Enable this field
Title *	<input type="text" value="Detail Topik"/>
Alias	<input type="text" value="detail-topik"/>

Field Type	Multi-line Text Box
Enabled	<input type="checkbox"/> Enable this field
Title *	<input type="text" value="Summary Permintaan"/>
Alias	<input type="text" value="summary-permintaan"/>
Description	<input type="text" value="Ringkasan permintaan dari user"/>

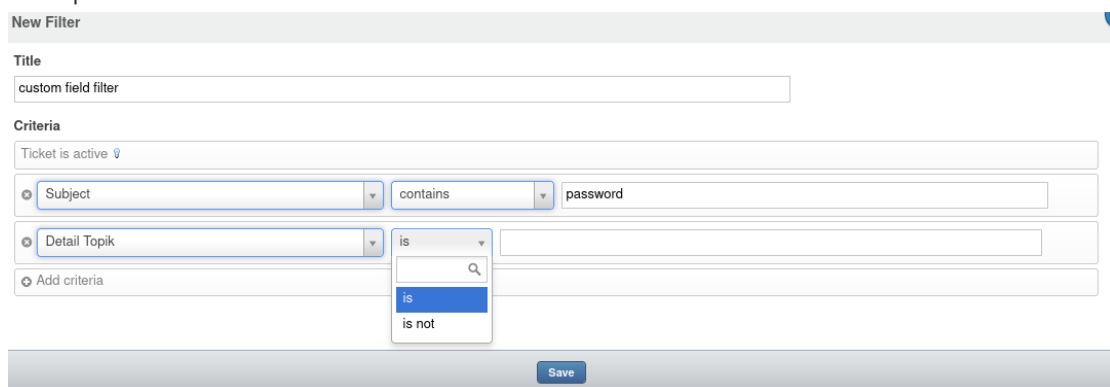
The content of this field is free text, just like the content of **Subject** field.

When we create a Filter, for **Subject** field there is four option: **contains**, **does not contain**, **is**, **is not**



The screenshot shows a 'New Filter' dialog box. The title is 'custom field filter'. Under 'Criteria', there is a search bar with 'Ticket is active' and a dropdown menu. The dropdown menu is open, showing four options: 'contains', 'does not contain', 'is', and 'is not'. The 'contains' option is currently selected in the main dropdown, but the search results show 'does not contain' as the top result.

But, for a custom field with type is Single-line Text Box or Multi-line Text Box, we just have two options: **is** and **is not**.



The screenshot shows a 'New Filter' dialog box. The title is 'custom field filter'. Under 'Criteria', there are two criteria. The first is 'Subject contains password'. The second is 'Detail Topik is'. A dropdown menu is open for the second criterion, showing two options: 'is' and 'is not'.

Could we add the option: **contains** and **does not contain** when we make a filter using a custom field with type: single-line and multi-line text box.