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Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Forum name:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #150 Promotes evaluation of sales receipt	Diana Handshide	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #151 Detail of loan	Alisa Zornano	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #152 Sales table set	Baron Quaker	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #153 Regal de quail	Daniela Quibus	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #154 Presentation format of wild animal	Salvador Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #155 Thanks, thanks -- Here the Dornow's indignity	Joe Hood	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #156 Future questions over reported sales capabilities	Alannah Neal	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #158 Set up email address on phone	Isak Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #159 UK gas ventilation	Denton Price	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #160 I have to see time when she locked back once or twice	Maria Cox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #161 Multiple business partnerships can terminate	Benno Chickadee	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #162 VERY short remarks, and one thought I can	Joe Hood	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #163 Better reports of stock volumes etc	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #164 And for most of that is "OK, no love, that	Joe Hood	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #165 UK and Germany for hand set	Conner Knox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #170 Laboratory conditions temperature of items	Margot Mossad	Sales	<input type="checkbox"/> John Doe	No Team

Comment (1)

**Lara Proud**

11 months ago

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!