Deskpro

I would like to see a separate field for 'middle name' to use in snippets Collecting Feedback

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- **Forum name:** #Feature Request

Hi there,

I really like the possibility to use either the user's first name or last name in snippets. However, it would seem that this adaptation isn't complete yet. Firstly, if a user has a middle name it is included in {{ entity.person.first_name }}. Initially, I thought that the variable takes the first word until it reaches the first space. Now I guess it takes everything but the last word. Secondly, if I use the last name I would have to include the salutation but I cannot find a way to do so. Maybe a custom field would be addressable but since a separate field already is present this wouldn't feel correct ;)

The implementation of a separate field for each part of the name would be the easiest way to deal with this, I guess.

Best regards