Deskpro

Give agent permission to edit values of a specific field Report

- Koen Glotzbach
- **Forum name:** #Feature Request

We provide online courses and require our users to select the course which they have a question about.

I would like to give a specific agent the (admin) permissions to edit the values of a specific field. They would have access to the admin area but only be allowed to add/edit/remove values for this given field, and not to make any other changes.

This way, we can delegate the responsibility to keep list values up to date with our course/product catalogue

Comment (1)

John Monkhouse

3 months ago

I have the same request.