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Flagged list does not honor grouping or fields Finished

- Tommy Jackson
- **Forum name:** #Bug Report

If you use the built in filters for flags, and set workflow as grouping and add it to the fields to display in the list, that choice is lost if you navigate elsewhere, such as unassigned tickets.

Your choices need to stick.

Comment (1)

Eloise Rea

7 months ago

Hi Tommy, I'm just reaching out as we are doing a review of open bug reports in Deskpro since the release of Deskpro Horizon. I've taken a look into this issue and I can see this is no longer relevant in Horizon due to the change from filters to queues. I'm very sorry for the delay in providing an update here.