



## <u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Automatic single sign on with active</u> <u>directory</u>

Automatic single sign on with active directory Collecting Feedback

- Tram
- Forum name: #Feature Request

The additional ability as an extension to the current active directory (AD) integration to allow users to automatically authenticate with the helpdesk when logged into their terminal. Currently a user has to log into the helpdesk using their credentials - essentially re-entering again, a function to automate this and ensure this process is seamless is desirable.