



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Assign technicians based ticket categories</u> Assign technicians based ticket categories Archived

- Ilya Pekshev
- Forum name: #Feature Request

It would be nice to have an ability to assign tickets to technicians based on tech groups. I.e. i have different tricket categories and different support staff is responsible for handling them. I can not assign<br/>br /><br /> tickets to specific technician groups, either all or one or none.