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## Deskpro Horizon Release 2024.30

2024-07-24 - James Godwin - Comments (0) - Deskpro Releases

We're pleased to announce the release of Deskpro Horizon, version 2024.30. This release includes a new WhatsApp feature, some product improvements and several bug fixes.

## **New Features**

UWe enabled Auto Message Replies using Triggers for WhatsApp messages (SC 151382).

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	Then	the following actions will run:
		Send WhatsApp Message   Use the agent assigned to ticket If ticket is unassigned, there   Author: Anthony Martin   Text: Thank you for your enquiry, we are afraid the the Sale   17:00 Monday to Friday.   We'll be in touch soon!

To set up a WhatsApp auto-response Trigger, check out this article.

## **Latest Improvements**

Updates fs\_files table in Blobs v2 to use uuid as the primary key instead of bigint, and refactor all foreign key references accordingly (SC 149930).

□ Made several updates to Help Center Forms to improve accessibility (SC 157235).

## **Bug Fixes**

Added the ability to clear the default value for custom select fields with a radio display type (SC 155858).

□ Resolved network error that occurred in the admin panel after token expiration (SC 140436).

Ensured inline images in forwarded tickets are included in the email (SC 156310).

 $\Box$  Migrated robots.txt from PHP to a static file in the serve directory for better performance (SC 156597).

Prevented the creation of duplicate records when importing organization social contacts with duplicate values (SC 156151).

□ Added a visible scroll bar on hover for ticket messages or notes when necessary (SC 153443).

□ Fixed error encountered when switching to a department containing a file field (SC 155999).

Corrected saving of custom community fields when selected forums are changed (SC 152920).

 $\Box$  Updated links to accurate guides on the Email > Settings page (SC 156057).

 $\hfill\square$  Fixed continuous loading of shortcodes when macros query fails (SC 155937).

 $\hfill\square$  Removed duplicate entries from the permissions table to resolve saving issues (SC 154455).

 $\square$  Removed aliased email addresses from the CC field in messages (SC 147825).