DeskPRO Build #312 Released

2014-01-02 - Chris Padfield - Comments (0) - Release Announcements

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #312.

The following is an automatically generated list of changes in this release:

- IMPROVEMENT Improve the 'number of tickets written by agent' report a bit with new date range option and better sorting/formatting
- FIX Opening any 'create' form when in list-only view did not work as expected
- FIX Login link from feedback comments did not return you to feedback item after login
- FIX Bad wrapping in ticket list on ios
- FIX "Unresolved tickets with 10 or more agent replies" was including resolved tickets
- FIX Perm deleting a user would not clear tickets from search cache tables
- FIX "merge ticket" overlay missing UI elements for keep this/merge this
- FIX Showing department selector in chat widget when only one department to select

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.