

## Overview of Messenger

Paul Davies - 2021-06-18 - Comments (0) - How-to Videos

### **Video Introduction:**

### **Further Reading:**

- [Introduction to Chat](#)
- [Accepting Chats](#)
- [Chatting with Users](#)
- [Assigning Chats](#)
- [Viewing Open & Past Chats](#)
- [Creating a Ticket linked to a Chat](#)
- [Custom Chat Fields](#)