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oauth\_problem=timestamp\_refused" error

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## JIRA "400: Bad Request oauth\_problem=timestamp\_refused" error

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### **Question:**

During the process of installing the Deskpro JIRA app, I get an error like this:

```
JIRA responded with error:400: Bad  
Requesttoauth_problem=timestamp_refused&oauth_acceptable_timestamps=14  
49602521162-1449603121162
```

### **Answer:**

This problem happens because the time on the server that runs Deskpro is wrong. Make sure the server time is set accurately.