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Do you charge for updates to Deskpro?

Ben Henley - 2019-03-22 - Comments (0) - Payment & Renewals

We don't charge anything extra for updates - they're included in the price of the software.

We ship regular updates to add new features, improve performance and fix problems. We apply them automatically for Cloud customers. On-Premise customers will be notified of new updates on the admin interface and can apply them when they choose - updating is a one-click process on most configurations and usually takes minutes.

See the [Product section of our News area](#) to see the features we've added recently.

Tags

2018