Provide API Mechanism to authenticate users against Deskpro DB Collecting Feedback

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- **Forum name:** #Feature Request

Us techies prefer as much data as possible at our finger tips to save precious time. I'm imagining a way to display absolute dates in DeskPro. Example: 05/15/17 12:12pm vs “x Days ago”. Although "x days ago" may be useful in some circumstances, floating over “x days ago” is less than ideal. It doesn't provide the critical information needed at a quick glance. An idea might be an absolute date, but shows “x days ago” in parenthesis. This would provide all of necessary info without the need to float over each date object. Here’s what I’m imagining… ex: Tue, 11th May 2017 4:41pm (2D ago).