



[Help Center](#) > [Community](#) > [Feature Request](#) > [Personalise chat ringtone for agents](#)

Personalise chat ringtone for agents Collecting Feedback

- An Nguyen
- **Forum name:** #Feature Request

The ability to personalise the ringtone for incoming chat alerts

Comment (1)

Gabriel Muscat Mills

пред 3 месеци

Yes, please. This feature is needed. I've already had some of my colleagues saying that the current ringtone is very annoying.