Personalise chat ringtone for agents Collecting Feedback

- AN An Nguyen
- **Nome do Fórum:** #Feature Request

The ability to personalise the ringtone for incoming chat alerts

Comentários (4)

GM **Gabriel Muscat Mills**
4 years ago
Yes, please. This feature is needed. I've already had some of my colleagues saying that the current ringtone is very annoying.

J **Jelena**
2 years ago
Me and my colleagues agree. The current ringtone is extremely disturbing and stressful. Please change this, thanks!

AB **Ante Bustruc**
2 years ago
Yes, please change that, into something less shocking or personalized

AB **Ante Bustruc**
2 years ago
Yes, I agree with the comments. We need something less shocking or personalized