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## Is it possible to remove or hide the default filters? Collecting Feedback

- B Bart
- **Forenname:** #Feature Request

Is it possible to hide or remove some/all of the default "Awaiting Agent" filters in Deskpro? We exclusively use customized filters, so the other ones just take up space (especially on mobile).

### Kommentare (2)

MA **Marion Abramo**

vor 5 Jahren

Is it possible to remove or adjust the awaiting agent section in the ticket view?

C **Christian**

vor 5 Jahren

Same here, we use custom filters and the default "My Tickets", "My Teams Tickets" and "Unassigned Tickets" don't apply to our tickets.