Hiding Inactive users and organizations Collecting Feedback

- E Lee
- **Forum name:** #Feature Request

It would be helpful if it was possible to hide inactive users and organisations in Deskpro.

We'd like to be able to stop old users/orgs coming up in searches/adding users to tickets etc without having to delete them from the system completely.

Comment (1)

Zsolt Kiss

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Yes, this would be also needed in the mobile application as well. I mean regarding the deleted agents. They are in all of the lists however they are already deleted.