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Display 'TO' recipients in the ticket messages. Under Review

- TRAXALL - Infra
- **Forum name:** #Feature Request

Recently, [Deskpro changed the way it displays CC'd recipients for each message](#). Since this change, the following information about the 'TO' and 'CC' recipients has been removed:

19 minutes ago 

Date Created: Wed, 31st Jul 2019 5:22pm

Via: Email

To: dev@deskprodev.com

CC's: examplecc1@example.com;
examplecc2@example.com

With the new display method of cc'd participants, there is no longer any information about the 'TO' recipient easily visible. We would like the 'TO' information to be available with the 'CC' information.

Comment (1)

Cyrille PELATAN

пред 2 години

Bonjour,

Qu'en pensez-vous apporter la coorection?

Merci