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Adding support for O365 Protected messages Collecting Feedback

- LS Lewis Stonier
- **Forum name:** #Feature Request

Some of our customers are using protected messages in Microsoft 365 to send support requests.

Is there a way to support this?

Reference for Protected message in Microsoft 365:

<https://support.microsoft.com/en-us/office/learn-about-protected-messages-in-microsoft-365-2baf3ac7-12db-40a4-8af7-1852204b4b67?redirectsourcepath=/article/3dd1478b-a576-4b22-8efd-ab43fa6e9fb2>