

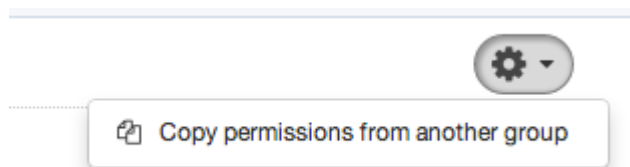
New Feature: Set Up Permissions Faster

2014-08-28 - Ben Henley - Comments (0) - Product

DeskPRO's powerful agent permissions system gives you fine-grained control over what agents can do.

Now we've made it easier to set up and manage with two time-saving interface tweaks.

When you're creating a new permission group, you can now copy the settings from an existing group.



You'll also find a new **Toggle All** control to turn a whole column of permissions on or off.

| Department | Assign | Full |
|--|-------------------------------------|--------------------------|
| <input type="checkbox"/> Tickets <input type="checkbox"/> Chat | | |
| Toggle All | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Sales | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Support | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Partnerships | <input checked="" type="checkbox"/> | <input type="checkbox"/> |