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2022-12-06 - David Anjonrin-Ohu - Comments (0) - Product (Admin)

We're happy to announce that our latest integration is with the remote access service TeamViewer.

Installing this app gives your team the ability to create new TeamViewer sessions while working on a ticket, saving them from having to leave your Deskpro instance.

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TeamViewer Sessions	C :
Active Sessions (1) +	
s89-393-283	⊖ 🗗
Created 4 Mar 2021 13:34	
Copy Link	Delete
Expired Sessions (1)	
s89-393-283	
Duration 00:02:23	
Created Expi 8 Apr 2020 14:40 24 A	^{red} pr 2020 17:09

The app also gives you a list of active sessions with a copy button to make it easy to share details of TeamViewer sessions with your users while communicating with them.