

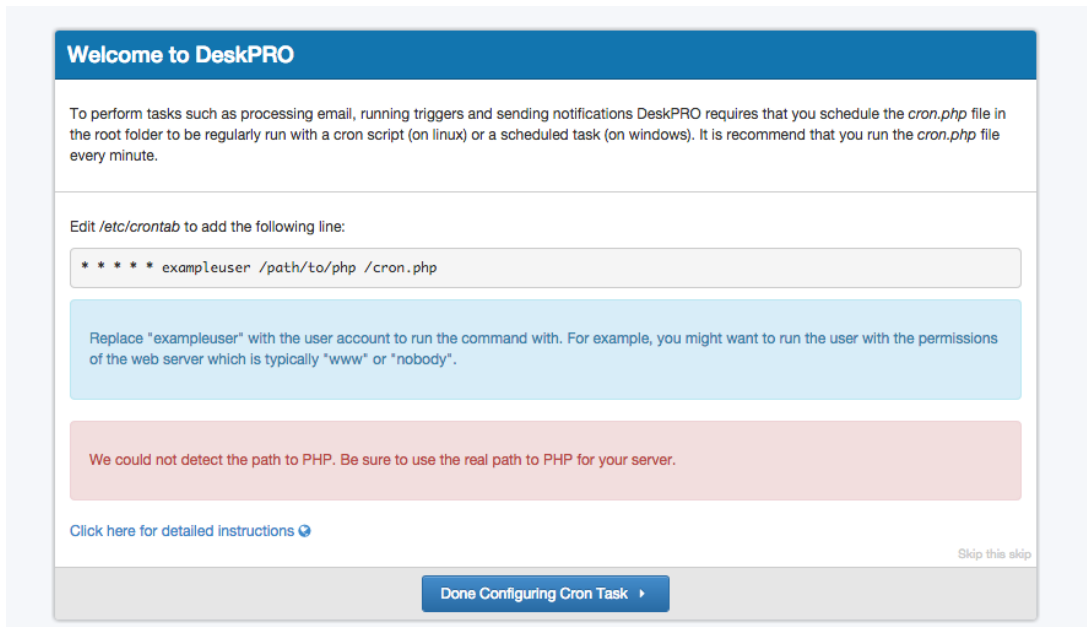
Datubāze > Deskpro Legacy > "We could not detect the path to PHP. Be sure to use the real path to PHP for your server."

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Ben Henley - 2017-11-09 - Comments (0) - Deskpro Legacy

Question:

When installing Deskpro On-Premise I get this:



The screenshot shows the 'Welcome to DeskPRO' configuration screen. It includes instructions on scheduling the `cron.php` file via cron. A text box shows the command: `* * * * * exampleuser /path/to/php /cron.php`. A blue box explains to replace 'exampleuser' with the appropriate user. A red box displays the error message: 'We could not detect the path to PHP. Be sure to use the real path to PHP for your server.' At the bottom, there is a link for detailed instructions, a 'Skip this step' option, and a 'Done Configuring Cron Task' button.

How do I know what the 'real' path to PHP?

Answer:

On Linux, you can execute:

`which php`

On Windows, enter the path to `php-win.exe` e.g. `C:\Program Files\PHP\php-win.exe`.