

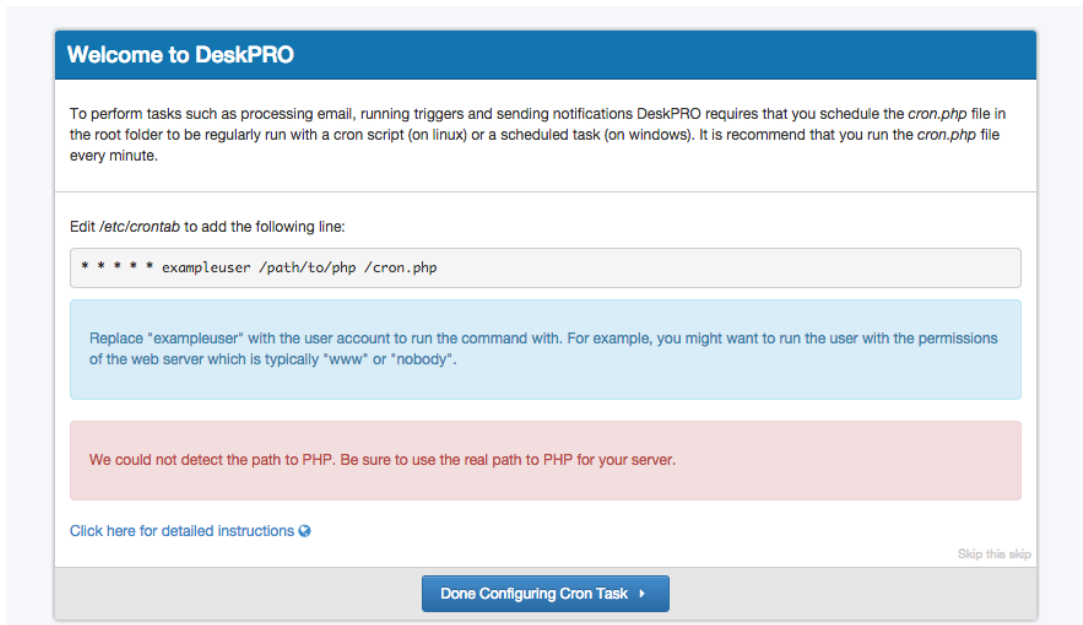
Datubāze > Managing Deskpro On-Premise > Installation & Upgrades > "We could not detect the path to PHP. Be sure to use the real path to PHP for your server."

"We could not detect the path to PHP. Be sure to use the real path to PHP for your server."

Ben Henley - 2017-11-09 - Comments (0) - Installation & Upgrades

### Question:

When installing Deskpro On-Premise I get this:



The screenshot shows a configuration window titled "Welcome to DeskPRO". It contains the following text and elements:

- Header: "Welcome to DeskPRO"
- Text: "To perform tasks such as processing email, running triggers and sending notifications DeskPRO requires that you schedule the *cron.php* file in the root folder to be regularly run with a cron script (on linux) or a scheduled task (on windows). It is recommend that you run the *cron.php* file every minute."
- Text: "Edit */etc/crontab* to add the following line:"
- Code block: 

```
* * * * * exampleuser /path/to/php /cron.php
```
- Text: "Replace 'exampleuser' with the user account to run the command with. For example, you might want to run the user with the permissions of the web server which is typically 'www' or 'nobody'."
- Red error message: "We could not detect the path to PHP. Be sure to use the real path to PHP for your server."
- Link: "Click here for detailed instructions" with an external link icon.
- Text: "Skip this step" (faded)
- Button: "Done Configuring Cron Task" with a right arrow.

How do I know what the 'real' path to PHP?

### Answer:

On Linux, you can execute:

which php

On Windows, enter the path to php-win.exe e.g. C:\Program Files\PHP\php-win.exe.