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Removing 'Change Password' from the User Profile

Lauren Cumming - 2023-08-31 - Comments (0) - Deskpro Legacy

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You are browsing the Legacy version of this article. For the current version, see: <u>How do I</u> remove the ability for users to change their password?

Question

The user portal offers users the ability to change their password- since we are syncing with AD, is there a way to disable that?

Answer

You can remove this from the 'Your Account' section by going to **Admin > User Interface** > **Portal > Templates > user/profiel.hmtl** and erasing the following code:

{{ form_end(profile_form) }}	
<pre><div class="column-half divide-left omega"> {{ form_start(password_form, { attr: { class: 'form-ticket' } }) }} {{ form_errors(password_form) }} {% if password_form.current_password is defined %} {{ form_row(password_form.current_password) }} {% endif %} {{ form_row(password_form.new_password) }} </div> form_rest(password_form) }} </pre>	ord-btn') }}
<pre>{{ form_end(password_form) }} </pre>	