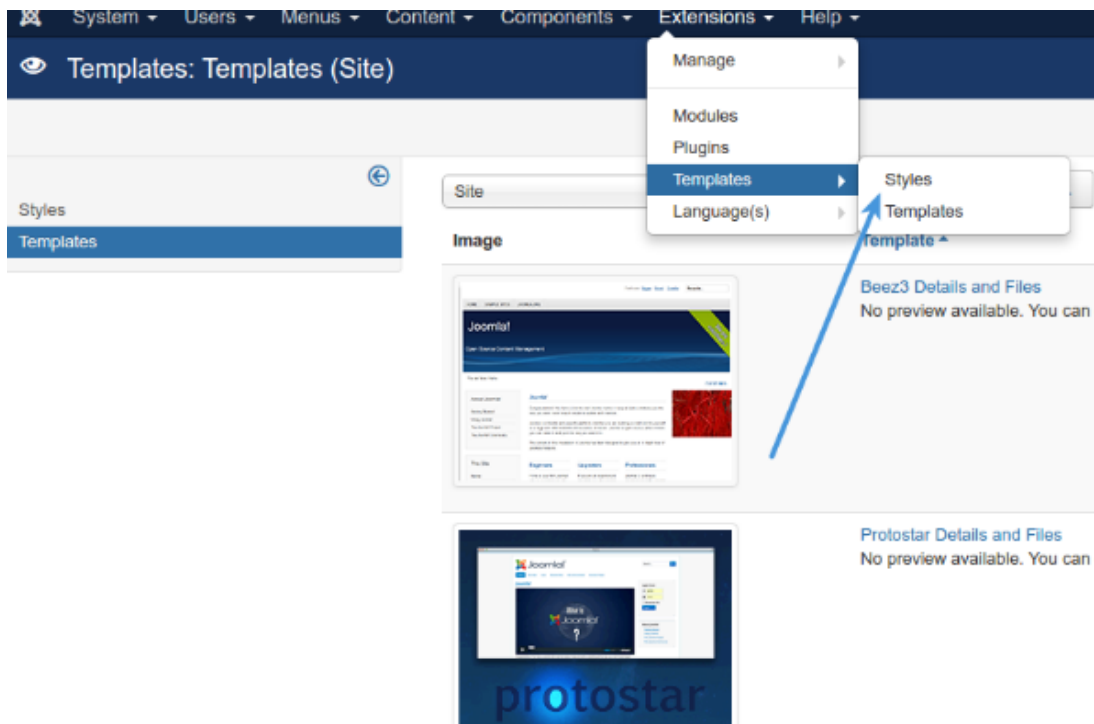


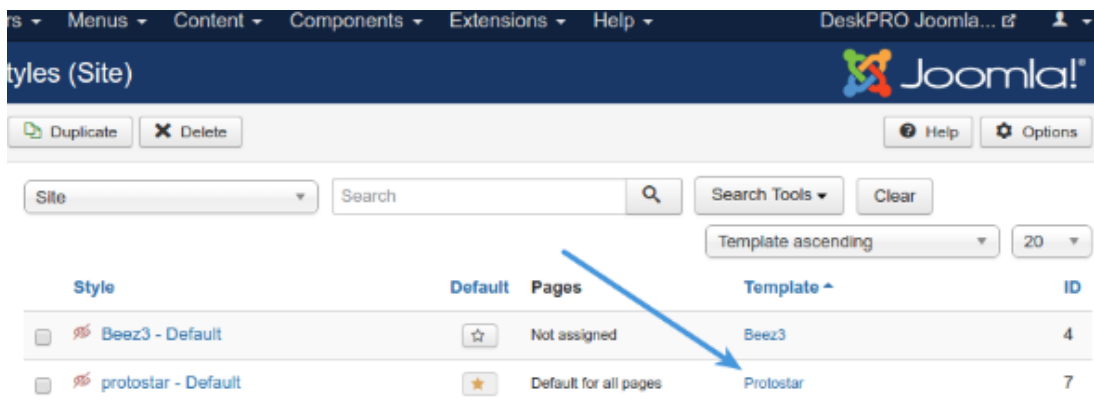
## How do I install the chat widget in Joomla?

Lauren Cumming - 2023-08-16 - Comments (0) - Using Deskpro


1. Login to your Joomla account as an administrator.
2. Select "**Extensions**" > "**Templates**" > "**Styles**" from the dropdown menu at the top of the page.



3. Select your needed template e.g pick "**Default for all pages**" template, and click on its template name.

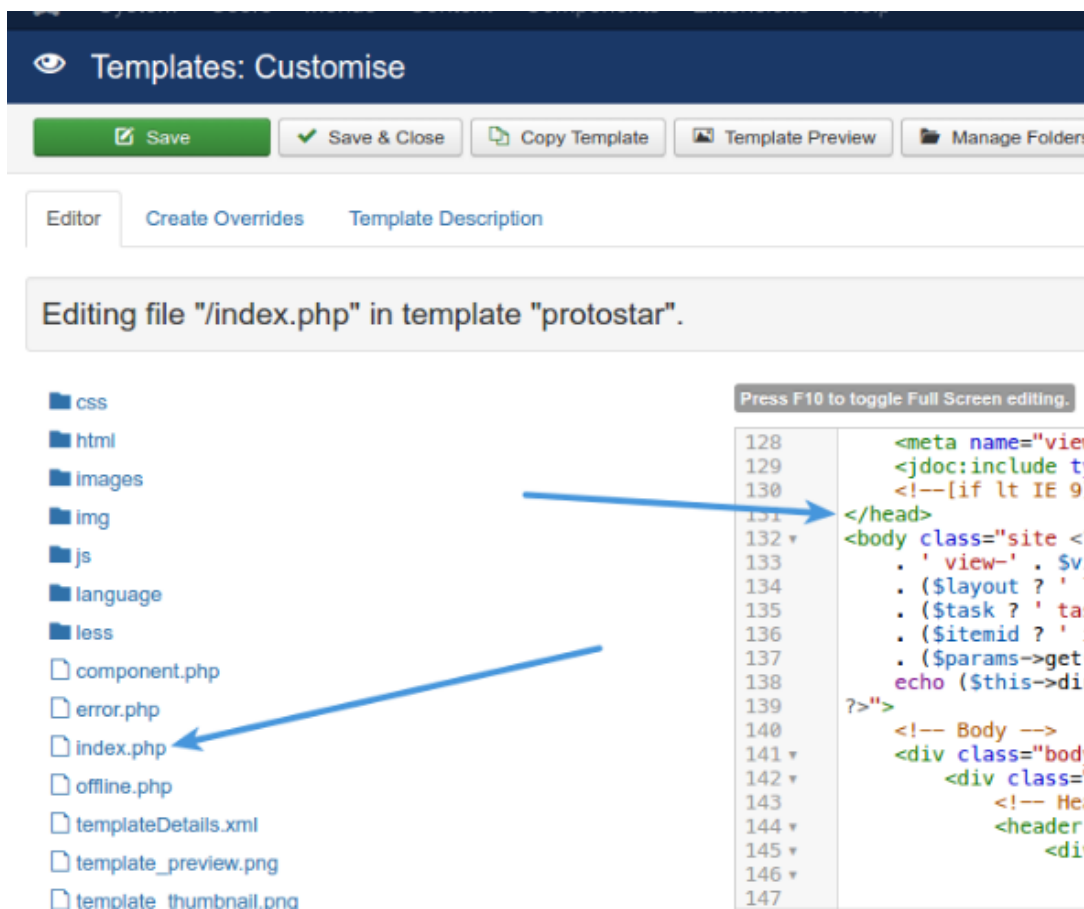


4. Copy the chat widget code from Deskpro under **Admin > Chat > Site Widget & Chat**.



The screenshot shows a green header with a plus icon and the text "Add widget & chat to your site" and "Get instructions and help on how to add the widget to your website". Below this is a section titled "Embed code" containing a text box with the code: `<!--DESKPRO_WIDGET_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO_WID`. To the right of the code box is a "COPY" button. Below the code box are two tabs: "Manually installing the widget" and "Install widget in a CMS".

5. From your template select "**index.php**" from the file tree and find closing `</head>` tag. Paste the chat widget code here.



The screenshot shows the "Templates: Customise" interface. At the top, there are buttons for "Save", "Save & Close", "Copy Template", "Template Preview", and "Manage Folders". Below these are tabs for "Editor", "Create Overrides", and "Template Description". A banner indicates "Editing file '/index.php' in template 'protostar'". On the left is a file tree with folders for "css", "html", "images", "img", "js", "language", and "less", and files for "component.php", "error.php", "index.php", "offline.php", "templateDetails.xml", "template\_preview.png", and "template\_thumbnail.png". On the right is a code editor showing HTML code. A blue arrow points from the "index.php" file in the tree to the code editor. Another blue arrow points from the code editor to the closing `</head>` tag on line 131. The code in the editor includes: `<meta name="view", <jdoc:include ty, <!--[if lt IE 9], </head>, <body class="site <?, . 'view-' . $vi, . ($layout ? 'l, . ($task ? 'tas, . ($itemid ? 'i, . ($params->get(, echo ($this->dir, ?>">, <!-- Body -->, <div class="body, <div class=", <!-- Hea, <header, <div`. A tooltip at the top right says "Press F10 to toggle Full Screen editing."