



<u>Help Center</u> > <u>Kopiena</u> > <u>Feature Request</u> > <u>Ticket properties</u>

Ticket properties Finished

- Philipp Bartsch
- Foruma nosaukums: #Feature Request

Please separate agent and agent team from other fields. A good few times there is the need to move a ticket to another team/agent without knowing what to enter in fields that have to be filled.

At the moment changes are not saved as long as a required field is empty.