



 $\underline{\text{Hjelpesenter}} > \underline{\text{Samfunnet}} > \underline{\text{Feature Request}} > \underline{\text{Limit total number of tickets assigned to an agent}}$ 

## Limit total number of tickets assigned to an agent Collecting Feedback

• t thiago

• Forum Navn': #Feature Request

Limit the total number of tickets assigned to an agent at any one time. For example, after 50 tickets, new tickets are no longer assigned to that agent.