



<u>Help Center</u> > <u>Kopiena</u> > <u>Feature Request</u> > <u>Chat fields required to help with chat reporting</u> Chat fields required to help with chat reporting Collecting Feedback

- Riccardo
- Foruma nosaukums: #Feature Request

Would it be possible to prompt agents that have finished a chat to fill in the fields that are defined (product/problem type)? This would be great for when you are generating reports so you can see what the chat was marked as.